

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.29	NA	1054	NA	3,463.00	3.29	0.00	
NH	1-Jan-14	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.18	NA	1579	NA	5,014.00	3.18	0.00	
NH	1-Jan-14	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	9.36	NA	409	NA	3,827.00	9.36	0.00	
NH	1-Jan-14	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	7.60	NA	400	NA	3,040.00	7.60	0.00	
NH	1-Jan-14	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	0.33	NA	6	NA	2.00	0.33	0.00	
NH	1-Jan-14	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Res	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Res	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Res	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	19.16	NA	70	NA	1,341.00	19.16	0.00	
NH	1-Jan-14	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	5.12	NA	242	NA	1,240.00	5.12	0.00	
NH	1-Jan-14	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.93	NA	321	NA	1,262.00	3.93	0.00	
NH	1-Jan-14	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.39	NA	1189	NA	4,031.00	3.39	0.00	
NH	1-Jan-14	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	3.31	NA	1019	NA	3,372.00	3.31	0.00	
NH	1-Jan-14	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	27000	NA	27,000.00	100.00	0.00	
NH	1-Jan-14	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electron	>=99.5%	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI	>=99.5%	NA	100.00	NA	27000	NA	27,000.00	100.00	0.00	
NH	1-Jan-14	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	17640	NA	17,640.00	100.00	0.00	
NH	1-Jan-14	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electron	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI	No Standard	NA	100.00	NA	17640	NA	17,640.00	100.00	0.00	
NH	1-Jan-14	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combin	80% within 30 Seconds	NA	85.65	NA	1700	NA	1,456.00	85.65	0.00	
NH	1-Jan-14	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combin	80% within 30 Seconds	NA	88.17	NA	3839	NA	3,385.00	88.17	0.00	
NH	1-Jan-14	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - 95%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Tj	95%	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-14	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: `	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-14	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Tj	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-14	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - No Standard		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Tj	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: `	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Tj	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - No delayed notices & documentation over 8 calendar d	NA	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Tj	No delayed notices & documentation over 8 calendar d	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: `	No delayed notices & documentation over 8 calendar d	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Tj	No delayed notices & documentation over 8 calendar d	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	

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NH	1-Jan-14	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transac	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	8	NA	8.00	100.00	0.00	
NH	1-Jan-14	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qual	95% within 2 Hours	NA	97.14	NA	35	NA	34.00	97.14	0.00	
NH	1-Jan-14	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	96.67	NA	90	NA	87.00	96.67	0.00	
NH	1-Jan-14	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualifie	95% within 2 Hours	NA	95.75	NA	1060	NA	1,015.00	95.75	0.00	
NH	1-Jan-14	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS0	95% within 48 Hours	NA	100.00	NA	4	NA	4.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials (Non I	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale POTS/Pre-qual	95% within 24 Hours	NA	100.00	NA	36	NA	36.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale 2-Wire Digital S	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE POTS Platform	95% Within 24 Hours	NA	96.88	NA	128	NA	124.00	96.88	0.00	
NH	1-Jan-14	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE Loop/Pre-qualifie	95% within 24 Hours	NA	96.37	NA	386	NA	372.00	96.37	0.00	
NH	1-Jan-14	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire xDSL - Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire Digital Ser	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire xDSL Loop	95% within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	Resale Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	Resale Specials (Non I	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	Resale POTS/Pre-qual	95% within 72 Hours	NA	100.00	NA	6	NA	6.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	Resale 2-Wire Digital S	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	15	NA	15.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	UNE Specials DS1	95% within five business days	NA	100.00	NA	8	NA	8.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	UNE Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	UNE Specials (Non DS	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	UNE Loop/Pre-qualifie	95% within 72 Hours	NA	100.00	NA	20	NA	20.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	UNE 2-Wire Digital Ser	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-th	UNE 2-Wire xDSL Loop	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks	95% on time 10 Business Days	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks	95% on time 10 Business Days	NA	50.00	NA	2	NA	1.00	50.00	0.00	
NH	1-Jan-14	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augm	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augm	Negotiated Process	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qual	95% within 2 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualifie	95% within 2 Hours	NA	100.00	NA	34	NA	34.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale POTS/Pre-qual	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale 2-Wire Digital S	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	15	NA	15.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE Specials	95% within 48 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No UNE Loop/Pre-qualifier)	UNE Loop/Pre-qualifier	95% within 24 Hours	NA	100.00	NA	9	NA	9.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No UNE 2-Wire xDSL - Lin	UNE 2-Wire xDSL - Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No UNE 2-Wire Digital Ser	UNE 2-Wire Digital Ser	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No UNE 2-Wire xDSL Loop	UNE 2-Wire xDSL Loop	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	Resale POTS/Pre-qual	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	Resale 2-Wire Digital S	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	UNE Specials DS1	95% within five (5) business days	NA	100.00	NA	6	NA	6.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	UNE Specials (Non DS	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	UNE Loop/Pre-qualifier	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	UNE 2-Wire Digital Ser	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flo	UNE 2-Wire xDSL Loop	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks	95% on time less than or equal to seven (7) business c	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	5.93	NA	135	NA	8.00	5.93	0.00	
NH	1-Jan-14	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	2.89	NA	519	NA	15.00	2.89	0.00	
NH	1-Jan-14	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combin	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combin	0.25% of PONs that received neither a PCN nor a BCN	NA	0.19	NA	1571	NA	3.00	0.19	0.00	
NH	1-Jan-14	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business	Resale & UNE combin	95% of PCNs sent within one (1) business day	NA	95.06	NA	628	NA	597.00	95.06	0.00	
NH	1-Jan-14	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combin	95.50%	NA	98.98	NA	1570	NA	1,554.00	98.98	0.00	
NH	1-Jan-14	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	86.42	NA	81	NA	70.00	86.42	0.00	
NH	1-Jan-14	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	94.42	NA	269	NA	254.00	94.42	0.00	
NH	1-Jan-14	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	93.16	NA	906	NA	844.00	93.16	0.00	
NH	1-Jan-14	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	60.91	NA	243	NA	148.00	60.91	0.00	
NH	1-Jan-14	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	83.72	NA	43	NA	36.00	83.72	0.00	
NH	1-Jan-14	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	98.08	NA	156	NA	153.00	98.08	0.00	
NH	1-Jan-14	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	94.83	NA	890	NA	844.00	94.83	0.00	
NH	1-Jan-14	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	75.86	NA	116	NA	88.00	75.86	0.00	
NH	1-Jan-14	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop	95% Orders without FairPoint Errors	NA	100.00	NA	100	NA	100.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint en	NA	8.33	NA	12	NA	1.00	8.33	0.00	
NH	1-Jan-14	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint en	NA	4.26	NA	47	NA	2.00	4.26	0.00	
NH	1-Jan-14	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LN	not more than 5% of LSRCs resent due to FairPoint en	NA	5.73	NA	192	NA	11.00	5.73	0.00	
NH	1-Jan-14	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (c	95% orders without Verizon errors	NA	92.37	NA	131	NA	121.00	92.37	0.00	
NH	1-Jan-14	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Da	Resale	95%	NA	100.00	NA	81	NA	81.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Da	UNE POTS Platform	95%	NA	99.59	NA	243	NA	242.00	99.59	0.00	
NH	1-Jan-14	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Da	UNE Loop	95%	NA	99.25	NA	1471	NA	1,460.00	99.25	0.00	
NH	1-Jan-14	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Jan-14	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	97.84	NA	2128	NA	2,082.00	97.84	0.00	
NH	1-Jan-14	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	83.33	NA	12	NA	10.00	83.33	0.00	
NH	1-Jan-14	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	94.44	NA	2213	NA	2,090.00	94.44	0.00	
NH	1-Jan-14	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combin	95% resolved within three (3) Business Days	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combin	99% resolved within ten (10) business days	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P comb	95% in two (2) Calendar Days	NA	99.28	NA	139	NA	138.00	99.28	0.00	
NH	1-Jan-14	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	1.56	2.60	784	25	1224	65.00	1.04	0.00	-1.61
NH	1-Jan-14	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residen	Parity with FP Retail	1.26	NA	3052	NA	3837	NA	-1.26	0.00	
NH	1-Jan-14	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital S	Parity with FP Retail	4.80	NA	5	NA	24	NA	-4.80	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	1.32	2.09	3836	129	5061	269.00	0.77	0.00	-2.95
NH	1-Jan-14	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Ser	Parity with FP Retail	4.80	NA	5	NA	24	NA	-4.80	0.00	
NH	1-Jan-14	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loop	No Standard	NA	3.00	NA	2	NA	6.00	3.00	0.00	
NH	1-Jan-14	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Ser	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loop	No Standard	NA	7.63	NA	16	NA	122.00	7.63	0.00	
NH	1-Jan-14	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with FP Retail	5.34	6.00	158	4	843	24.00	0.66	0.00	
NH	1-Jan-14	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Resident	Parity with FP Retail	3.73	NA	243	NA	906	NA	-3.73	0.00	
NH	1-Jan-14	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with FP Retail	4.36	4.83	401	24	1749	116.00	0.47	0.00	-0.80
NH	1-Jan-14	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity With FP Retail	4.36	4.59	401	17	1749	78.00	0.23	0.00	-0.29
NH	1-Jan-14	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	6.00	6.00	9	1	54	6.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	6.00	8.00	9	2	54	16.00	2.00	0.00	
NH	1-Jan-14	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	6.00	4.00	9	1	54	4.00	-2.00	0.00	
NH	1-Jan-14	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	5.43	NA	7	NA	38	NA	-5.43	0.00	
NH	1-Jan-14	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	5.43	NA	7	NA	38	NA	-5.43	0.00	
NH	1-Jan-14	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	5.43	NA	7	NA	38	NA	-5.43	0.00	
NH	1-Jan-14	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	18.68	NA	142	NA	2652	NA	-18.68	0.00	
NH	1-Jan-14	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	18.68	7.36	142	14	2652	103.00	-11.32	0.00	3.72
NH	1-Jan-14	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	NA	26.00	NA	1	NA	26.00	26.00	0.00	
NH	1-Jan-14	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks	Parity with FP Retail	NA	8.25	NA	4	NA	33.00	8.25	0.00	
NH	1-Jan-14	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	5.64	NA	233	NA	1313	NA	-5.64	0.00	
NH	1-Jan-14	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	5.64	4.92	233	49	1313	241.00	-0.72	0.00	1.12
NH	1-Jan-14	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Bat	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Bas	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	84.21	62.50	1988	8	1674	5.00	-21.71	0.00	-1.95
NH	1-Jan-14	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	84.21	66.67	1988	6	1674	4.00	-17.54	0.00	-1.60
NH	1-Jan-14	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Lin	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Lin	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	23.22	0.00	366	4	85	0.00	-23.22	0.00	
NH	1-Jan-14	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	23.22	13.04	366	23	85	3.00	-10.18	0.00	-1.44
NH	1-Jan-14	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	23.22	6.25	366	16	85	1.00	-16.97	0.00	-2.16
NH	1-Jan-14	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loc	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	84.97	75.00	366	4	311	3.00	-9.97	0.00	
NH	1-Jan-14	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	84.97	73.91	366	23	311	17.00	-11.06	0.00	-1.63
NH	1-Jan-14	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	84.97	81.25	366	16	311	13.00	-3.72	0.00	-0.80
NH	1-Jan-14	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loc	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loop	95%	NA	100.00	NA	10	NA	10.00	100.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	2.86	NA	140	NA	4	NA	-2.86	0.00	
NH	1-Jan-14	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	2.86	10.00	140	10	4	1.00	7.14	0.00	-1.80
NH	1-Jan-14	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	2.86	NA	140	NA	4	NA	-2.86	0.00	
NH	1-Jan-14	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	1.92	1.00	71	1	136	1.00	-0.92	2.51	
NH	1-Jan-14	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	38.25	NA	4	NA	153	NA	-38.25	69.24	
NH	1-Jan-14	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital S	Parity with FP Retail	3.00	NA	1	NA	3	NA	-3.00	0.00	
NH	1-Jan-14	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	1.92	2.33	71	9	136	21.00	0.42	2.51	-0.63
NH	1-Jan-14	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	38.25	1.00	4	1	153	1.00	-37.25	69.24	
NH	1-Jan-14	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Ser	Parity with FP Retail	3.00	NA	1	NA	3	NA	-3.00	0.00	
NH	1-Jan-14	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loop	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	38.25	NA	4	NA	153	NA	-38.25	69.24	
NH	1-Jan-14	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks	None: Analysis Only	NA	4.00	NA	1	NA	4.00	4.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	0.00	NA	29	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	1.15	NA	174	NA	2.00	1.15	0.00	
NH	1-Jan-14	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	0.00	NA	11	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Ser	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loop	No Standard	NA	0.00	NA	17	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks	No Standard	NA	0.00	NA	4	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	10.17	0.00	423	7	43	0.00	-10.17	0.00	0.06
NH	1-Jan-14	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	10.17	11.54	423	26	43	3.00	1.37	0.00	-0.61
NH	1-Jan-14	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	10.17	9.52	423	21	43	2.00	-0.64	0.00	0.36
NH	1-Jan-14	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Ser	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	0.76	4.55	3707	22	28	1.00	3.79	0.00	-2.25
NH	1-Jan-14	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital S	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
NH	1-Jan-14	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	1.18	0.00	2032	1	24	0.00	-1.18	0.00	
NH	1-Jan-14	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	0.76	3.20	3707	125	28	4.00	2.44	0.00	-2.71
NH	1-Jan-14	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Ser	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
NH	1-Jan-14	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	98.47	NA	784	NA	772.00	98.47	0.00	
NH	1-Jan-14	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard	NA	0.00	NA	11	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital Ser	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL Loop	No Standard	NA	0.00	NA	17	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loop	95% on time	NA	100.00	NA	17	NA	17.00	100.00	0.00	
NH	1-Jan-14	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks	95% on time	NA	75.00	NA	4	NA	3.00	75.00	0.00	
NH	1-Jan-14	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	0.95	0.00	423	7	4	0.00	-0.95	0.00	1.52
NH	1-Jan-14	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	2.94	NA	68	NA	2	NA	-2.94	0.00	
NH	1-Jan-14	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	0.95	0.00	423	26	4	0.00	-0.95	0.00	0.80
NH	1-Jan-14	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	0.95	0.00	423	21	4	0.00	-0.95	0.00	0.93
NH	1-Jan-14	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	2.94	0.00	68	9	2	0.00	-2.94	0.00	0.77
NH	1-Jan-14	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Ser	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loop	Parity with VADI/DSNO and Retail Line Sharing	2.32	0.00	1380	15	32	0.00	-2.32	0.00	0.54
NH	1-Jan-14	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks	Parity with FP Retail	0.00	0.00	6	4	0	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.00	0.00	423	7	0	0.00	0.00	0.00	5.00
NH	1-Jan-14	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	0.00	NA	68	NA	0	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.00	0.00	423	26	0	0.00	0.00	0.00	5.00
NH	1-Jan-14	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.00	0.00	423	21	0	0.00	0.00	0.00	5.00
NH	1-Jan-14	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	0.00	0.00	68	9	0	0.00	0.00	0.00	5.00
NH	1-Jan-14	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Ser	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loop	Parity with VADI/DSNO and Retail Line Sharing	0.29	0.00	1380	15	4	0.00	-0.29	0.00	1.72
NH	1-Jan-14	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks	Parity with FP Retail	0.00	0.00	6	4	0	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks	Parity with FP Retail	0.00	0.00	6	4	0	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE POTS Loop	No Standard	NA	0.00	NA	33	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE Specials	No Standard	NA	0.00	NA	14	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire Digital Ser	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire xDSL Loop	No Standard	NA	0.00	NA	17	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	2.87	2.78	3236	36	93	1.00	-0.10	0.00	0.59
NH	1-Jan-14	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	2.04	NA	98	NA	2	NA	-2.04	0.00	
NH	1-Jan-14	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital S	Parity with FP Retail for Found Troubles	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - No	Parity with FP Retail for Found Troubles	7.22	8.62	679	58	49	5.00	1.40	0.00	-0.69
NH	1-Jan-14	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	2.87	2.04	3236	98	93	2.00	-0.83	0.00	0.09
NH	1-Jan-14	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	2.04	15.38	98	13	2	2.00	13.34	0.00	-2.59
NH	1-Jan-14	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Ser	Parity with FP Retail for Found Troubles	7.51	NA	679	NA	51	NA	-7.51	0.00	
NH	1-Jan-14	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loop	Parity with FP Retail for Found Troubles	7.51	9.09	679	22	51	2.00	1.58	0.00	-0.75
NH	1-Jan-14	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks	Parity with FP Retail for Found Troubles	NA	0.00	NA	6	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot C	2%	NA	0.00	NA	61	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	2.78	NA	36	NA	1.00	2.78	0.00	
NH	1-Jan-14	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	0.00	NA	58	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	5.10	NA	98	NA	5.00	5.10	0.00	
NH	1-Jan-14	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	0.00	0.00	92	13	0	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Ser	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loop	No Standard	NA	18.18	NA	22	NA	4.00	18.18	0.00	
NH	1-Jan-14	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks	No Standard	NA	0.00	NA	6	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	3.12	27.59	4130	29	129	8.00	24.46	0.00	-5.00
NH	1-Jan-14	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	26.76	NA	142	NA	38	NA	-26.76	0.00	
NH	1-Jan-14	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital S	Parity with FairPoint Retail	100.00	NA	4	NA	4	NA	-100.00	0.00	
NH	1-Jan-14	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	3.12	10.92	4130	174	129	19.00	7.80	0.00	-4.69
NH	1-Jan-14	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	26.76	9.09	142	11	38	1.00	-17.67	0.00	0.93
NH	1-Jan-14	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Ser	Parity with FairPoint Retail	100.00	NA	4	NA	4	NA	-100.00	0.00	
NH	1-Jan-14	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loop	Parity with FairPoint Retail	100.00	0.00	2	17	2	0.00	-100.00	0.00	
NH	1-Jan-14	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	25.71	0.00	140	0	36	1.00	-25.71	0.00	
NH	1-Jan-14	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks	Parity with FairPoint Retail	0.00	25.00	6	4	0	1.00	25.00	0.00	
NH	1-Jan-14	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	2.98	24.14	4130	29	123	7.00	21.16	0.00	-4.63
NH	1-Jan-14	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	16.90	NA	142	NA	24	NA	-16.90	0.00	
NH	1-Jan-14	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital S	Parity with FairPoint Retail	100.00	NA	4	NA	4	NA	-100.00	0.00	
NH	1-Jan-14	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	2.98	10.92	4130	174	123	19.00	7.94	0.00	-4.82
NH	1-Jan-14	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	16.90	9.09	142	11	24	1.00	-7.81	0.00	0.16
NH	1-Jan-14	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Ser	Parity with FairPoint Retail	100.00	NA	4	NA	4	NA	-100.00	0.00	
NH	1-Jan-14	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loop	Parity with FairPoint Retail	100.00	0.00	2	17	2	0.00	-100.00	0.00	
NH	1-Jan-14	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	15.71	0.00	140	0	22	1.00	-15.71	0.00	
NH	1-Jan-14	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks	Parity with FairPoint Retail	0.00	25.00	6	4	0	1.00	25.00	0.00	
NH	1-Jan-14	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot	95% Completed Within Window	NA	100.00	NA	15	NA	15.00	100.00	0.00	
NH	1-Jan-14	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hc	Parity with FairPoint Retail	16.00	NA	102	NA	1632	NA	-16.00	0.00	
NH	1-Jan-14	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.55	12.57	11260	1977	17504	24,846.00	11.01	0.00	5.00
NH	1-Jan-14	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.18	28.40	60566	15	11116	426.00	28.22	0.00	5.00
NH	1-Jan-14	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.89	35.80	3226	230	2863	8,233.00	34.91	0.00	5.00
NH	1-Jan-14	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.89	33.67	682	12	607	404.00	32.78	0.00	5.00
NH	1-Jan-14	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	56.39	NA	515	NA	29,040.00	56.39	0.00	
NH	1-Jan-14	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.51	0.56	32637	358	168	2.00	0.04	0.00	-0.58
NH	1-Jan-14	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.51	1.12	32637	3389	168	38.00	0.61	0.00	-4.12
NH	1-Jan-14	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks	Parity with FairPoint Retail	0.00	0.00	1	816	0	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.93	0.25	206688	4799	1931	12.00	-0.68	0.00	5.00
NH	1-Jan-14	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital S	Parity with FairPoint Retail	0.06	0.00	1744	255	1	0.00	-0.06	0.00	1.14
NH	1-Jan-14	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.93	0.30	206688	18475	1931	55.00	-0.64	0.00	5.00
NH	1-Jan-14	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	0.93	0.35	206688	19621	1931	69.00	-0.58	0.00	5.00
NH	1-Jan-14	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loc	Parity with FairPoint Retail	0.93	0.00	206964	120	1931	0.00	-0.93	0.00	0.45
NH	1-Jan-14	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loop	Parity with FairPoint Retail	0.90	0.41	205682	3427	1850	14.00	-0.49	0.00	3.24
NH	1-Jan-14	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.15	0.04	206688	4799	302	2.00	-0.10	0.00	1.87
NH	1-Jan-14	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital S	Parity with FairPoint Retail	0.17	0.00	1744	255	3	0.00	-0.17	0.00	0.42
NH	1-Jan-14	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.03	0.02	206688	18475	59	4.00	-0.01	0.00	0.25
NH	1-Jan-14	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.15	0.04	206688	19621	302	8.00	-0.11	0.00	4.25
NH	1-Jan-14	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loc	Parity with FairPoint Retail	0.15	0.00	206964	120	304	0.00	-0.15	0.00	0.99
NH	1-Jan-14	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loop	Parity with FairPoint Retail	0.03	0.06	205682	3427	52	2.00	0.03	0.00	-1.56
NH	1-Jan-14	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	0.00	NA	14	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	0.00	NA	59	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	77	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loc	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loop	No Standard	NA	0.00	NA	22	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.52	NA	4799	NA	25.00	0.52	0.00	
NH	1-Jan-14	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.00	0.56	9652	358	0	2.00	0.56	0.00	
NH	1-Jan-14	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital S	No Standard	NA	0.00	NA	255	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	0.00	0.29	643	18475	0	53.00	0.29	0.00	
NH	1-Jan-14	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.46	NA	19621	NA	91.00	0.46	0.00	
NH	1-Jan-14	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	0.00	0.65	9652	3389	0	22.00	0.65	0.00	
NH	1-Jan-14	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loc	No Standard	0.00	0.00	643	120	0	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loop	No Standard	0.00	0.88	643	3427	0	30.00	0.88	0.00	
NH	1-Jan-14	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	19.07	0.00	367	9	70	0.00	-19.07	0.00	1.02
NH	1-Jan-14	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residen	Parity with FP Retail	11.10	0.00	1567	3	174	0.00	-11.10	0.00	
NH	1-Jan-14	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital S	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	12.62	9.09	1934	55	244	5.00	-3.53	0.00	0.54
NH	1-Jan-14	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	19.07	12.24	367	49	70	6.00	-6.83	0.00	0.96
NH	1-Jan-14	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residen	Parity With FP Retail	11.10	5.00	1567	20	174	1.00	-6.10	0.00	0.43
NH	1-Jan-14	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loc	Parity with FP Retail	12.62	NA	1934	NA	244	NA	-12.62	0.00	
NH	1-Jan-14	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loop	Parity with FP Retail	12.62	10.53	1933	19	244	2.00	-2.10	0.00	0.16
NH	1-Jan-14	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	19.79	0.00	96	2	19	0.00	-19.79	0.00	

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Reside	Parity with FP Retail	12.62	NA	206	NA	26	NA	-12.62	0.00	
NH	1-Jan-14	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital S	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	10.17	0.00	59	4	6	0.00	-10.17	0.00	
NH	1-Jan-14	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	19.79	12.50	96	8	19	1.00	-7.29	0.00	0.05
NH	1-Jan-14	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Reside	Parity With FP Retail	12.62	NA	206	NA	26	NA	-12.62	0.00	
NH	1-Jan-14	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loc	Parity with FP Retail	10.17	NA	59	NA	6	NA	-10.17	0.00	
NH	1-Jan-14	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loop	Parity with FP Retail	10.17	0.00	59	3	6	0.00	-10.17	0.00	
NH	1-Jan-14	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	9.97	16.00	913	25	91	4.00	6.03	0.00	
NH	1-Jan-14	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital S	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	100.00	NA	53	NA	53.00	100.00	0.00	
NH	1-Jan-14	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	100.00	NA	91	NA	91.00	100.00	0.00	
NH	1-Jan-14	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loc	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-03-3342	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loop	No Standard	NA	100.00	NA	30	NA	30.00	100.00	0.00	
NH	1-Jan-14	AGGR	MR-3-03-3343	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-3-03-3345	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Lin	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	20.61	4.94	2233	14	46024	69.09	-15.68	24.85	5.00
NH	1-Jan-14	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non I	Parity with FP Retail	15.83	2.70	22	2	348	5.40	-13.13	0.00	
NH	1-Jan-14	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 i	Parity with FP Retail	8.87	NA	146	NA	1295	NA	-8.87	0.00	
NH	1-Jan-14	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital S	Parity with FP Retail	11.63	NA	4	NA	47	NA	-11.63	10.41	
NH	1-Jan-14	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	21.62	9.37	1990	59	43022	553.07	-12.24	0.00	5.00
NH	1-Jan-14	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	20.61	14.62	2233	77	46024	1,126.08	-5.99	24.85	2.78
NH	1-Jan-14	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS	Parity with FP Retail	15.83	NA	22	NA	348	NA	-15.83	0.00	
NH	1-Jan-14	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & I	Parity with FP Retail	8.87	7.15	146	38	1295	271.73	-1.72	0.00	5.00
NH	1-Jan-14	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loc	Parity with FP Retail	22.75	NA	1	NA	23	NA	-22.75	0.00	
NH	1-Jan-14	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trunks	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	12.76	4.03	366	9	4669	36.28	-8.73	15.49	2.63
NH	1-Jan-14	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Reside	Parity with FP Retail	24.01	9.69	1565	3	37580	29.08	-14.32	26.89	
NH	1-Jan-14	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital S	Parity with FP Retail	22.75	NA	1	NA	23	NA	-22.75	0.00	
NH	1-Jan-14	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	21.86	9.56	1931	55	42204	525.55	-12.30	0.00	5.00
NH	1-Jan-14	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	12.76	9.77	366	49	4669	478.50	-2.99	15.49	1.55
NH	1-Jan-14	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Reside	Parity With FP Retail	24.01	30.52	1565	20	37580	610.43	6.51	26.89	-1.29
NH	1-Jan-14	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loc	Parity with FP Retail	21.86	NA	1931	NA	42204	NA	-21.86	0.00	
NH	1-Jan-14	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loop	Parity with FP Retail	21.87	16.15	1930	19	42200	306.92	-5.71	0.00	5.00
NH	1-Jan-14	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	8.75	1.87	96	2	840	3.74	-6.88	14.50	
NH	1-Jan-14	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Reside	Parity with FP Retail	14.25	NA	206	NA	2935	NA	-14.25	19.42	
NH	1-Jan-14	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital S	Parity with FP Retail	7.93	NA	3	NA	24	NA	-7.93	8.95	
NH	1-Jan-14	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	13.86	6.88	59	4	818	27.53	-6.98	0.00	
NH	1-Jan-14	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	8.75	4.64	96	8	840	37.15	-4.11	14.50	0.87
NH	1-Jan-14	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Reside	Parity With FP Retail	14.25	NA	206	NA	2935	NA	-14.25	19.42	
NH	1-Jan-14	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loc	Parity with FP Retail	13.86	NA	59	NA	818	NA	-13.86	0.00	
NH	1-Jan-14	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loop	Parity with FP Retail	13.86	4.10	59	3	818	12.31	-9.76	0.00	
NH	1-Jan-14	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	72.46	100.00	2233	14	1618	14.00	27.54	0.00	2.28
NH	1-Jan-14	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non I	Parity with FP Retail	90.91	100.00	22	2	20	2.00	9.09	0.00	
NH	1-Jan-14	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 i	Parity with FP Retail	93.15	NA	146	NA	136	NA	-93.15	0.00	
NH	1-Jan-14	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital S	Parity with FP Retail	100.00	NA	4	NA	4	NA	-100.00	0.00	
NH	1-Jan-14	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	70.70	94.92	1990	59	1407	56.00	24.21	0.00	4.44

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	72.46	93.51	2233	77	1618	72.00	21.05	0.00	4.45
NH	1-Jan-14	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS	Parity with FP Retail	90.91	NA	22	NA	20	NA	-90.91	0.00	
NH	1-Jan-14	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & I	Parity with FP Retail	91.78	94.74	146	38	134	36.00	2.96	0.00	0.21
NH	1-Jan-14	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loc	Parity with FP Retail	70.70	NA	1990	NA	1407	NA	-70.70	0.00	
NH	1-Jan-14	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loop	Parity with FP Retail	40.74	86.36	891	22	363	19.00	45.62	0.00	4.14
NH	1-Jan-14	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Busine	Parity with FP Retail	64.98	0.00	237	3	154	0.00	-64.98	0.00	
NH	1-Jan-14	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Reside	Parity with FP Retail	85.38	33.33	1183	3	1010	1.00	-52.04	0.00	
NH	1-Jan-14	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & I	Parity with FP Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Jan-14	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	64.98	55.88	237	34	154	19.00	-9.10	0.00	0.85
NH	1-Jan-14	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Reside	Parity with FP Retail	85.38	84.62	1183	13	1010	11.00	-0.76	0.00	0.22
NH	1-Jan-14	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & I	Parity with FP Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Jan-14	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Busine	Parity with FP Retail	37.97	0.00	237	3	90	0.00	-37.97	0.00	
NH	1-Jan-14	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Reside	Parity with FP Retail	67.12	33.33	1183	3	794	1.00	-33.78	0.00	
NH	1-Jan-14	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	64.83	32.35	1322	34	857	11.00	-32.47	0.00	3.62
NH	1-Jan-14	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	37.97	38.24	237	34	90	13.00	0.26	0.00	-0.23
NH	1-Jan-14	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Reside	Parity with FP Retail	67.12	53.85	1183	13	794	7.00	-13.27	0.00	0.73
NH	1-Jan-14	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loc	Parity with FP Retail	62.25	NA	1420	NA	884	NA	-62.25	0.00	
NH	1-Jan-14	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loop	Parity with FP Retail	64.83	0.00	1322	2	857	0.00	-64.83	0.00	
NH	1-Jan-14	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	3.80	0.00	237	3	9	0.00	-3.80	0.00	
NH	1-Jan-14	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Reside	Parity with FP Retail	31.45	0.00	1183	3	372	0.00	-31.45	0.00	
NH	1-Jan-14	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non I	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & I	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Jan-14	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital S	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	28.14	8.82	1322	34	372	3.00	-19.32	0.00	2.48
NH	1-Jan-14	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity With FP Retail	3.80	0.00	237	34	9	0.00	-3.80	0.00	0.54
NH	1-Jan-14	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Reside	Parity With FP Retail	31.45	30.77	1183	13	372	4.00	-0.68	0.00	0.28
NH	1-Jan-14	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & I	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Jan-14	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loc	Parity with FP Retail	28.14	NA	1322	NA	372	NA	-28.14	0.00	
NH	1-Jan-14	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loop	Parity with FP Retail	28.14	0.00	1322	2	372	0.00	-28.14	0.00	
NH	1-Jan-14	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	17.64	21.43	2233	14	394	3.00	3.78	0.00	-0.76
NH	1-Jan-14	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	22.62	50.00	168	2	38	1.00	27.38	0.00	
NH	1-Jan-14	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital S	Parity with FP Retail	25.00	NA	4	NA	1	NA	-25.00	0.00	
NH	1-Jan-14	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	17.64	10.17	2233	59	394	6.00	-7.47	0.00	1.35
NH	1-Jan-14	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	17.64	19.48	2233	77	394	15.00	1.84	0.00	-0.59
NH	1-Jan-14	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	22.62	15.79	168	38	38	6.00	-6.83	0.00	0.69
NH	1-Jan-14	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loc	Parity with FP Retail	17.67	NA	2235	NA	395	NA	-17.67	0.00	
NH	1-Jan-14	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loop	Parity with FP Retail	17.69	18.18	2233	22	395	4.00	0.49	0.00	-0.39

ST	METRIC MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STAND. DEV	Z SCORE
NH	1-Jan-14	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Lin Parity with VAD/DSNO and Retail Line Sharing		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Lin Parity with VAD/DSNO and Retail Line Sharing		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks Parity with FP Retail		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Jan-14	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.00	NA	237	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Excepti	CLEC Trunks	See Guidelines	NA	54.01	NA	237	NA	128.00	54.01	0.00	
NH	1-Jan-14	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Thre	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Appl	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment	.95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Appl	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment	.95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Appl	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment A	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment A	No Standard	NA	29.00	NA	1	NA	29.00	29.00	0.00	
NH	1-Jan-14	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Appl	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment	.No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Appl	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment	.95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Jan-14	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Appl	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment	.95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Appl	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment A	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Appl	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment A	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Jan-14	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combin	95% in four (4) Business Days	NA	99.99	NA	245230	NA	245,195.00	99.99	0.00	
NH	1-Jan-14	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combin	98% in 10 Business Days	NA	100.00	NA	214	NA	214.00	100.00	0.00	
NH	1-Jan-14	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business D	Resale & UNE combin	95% within two (2) business days after receipt	NA	100.00	NA	1874	NA	1,874.00	100.00	0.00	
NH	1-Jan-14	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After /	Resale & UNE combin	95% within 28 Calendar Days after acknowledgement	NA	73.74	NA	2247	NA	1,657.00	73.74	0.00	
NH	1-Jan-14	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combin	No Standard	NA	66.92	NA	1714	NA	1,147.00	66.92	0.00	
NH	1-Jan-14	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45	Resale & UNE combin	97.5% within 45 calendar days	NA	100.00	NA	706	NA	706.00	100.00	0.00	
NH	1-Jan-14	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combin	96%	NA	99.19	NA	#####	NA	1,815,575.28	99.19	0.00	
NH	1-Jan-14	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Cent	Parity with FairPoint Retail	0.76	0.62	33831	1284	25696	795.00	-0.14	0.00	
NH	1-Jan-14	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Cent	Parity with FairPoint Retail	1.10	0.77	71577	4635	78499	3,559.00	-0.33	0.00	